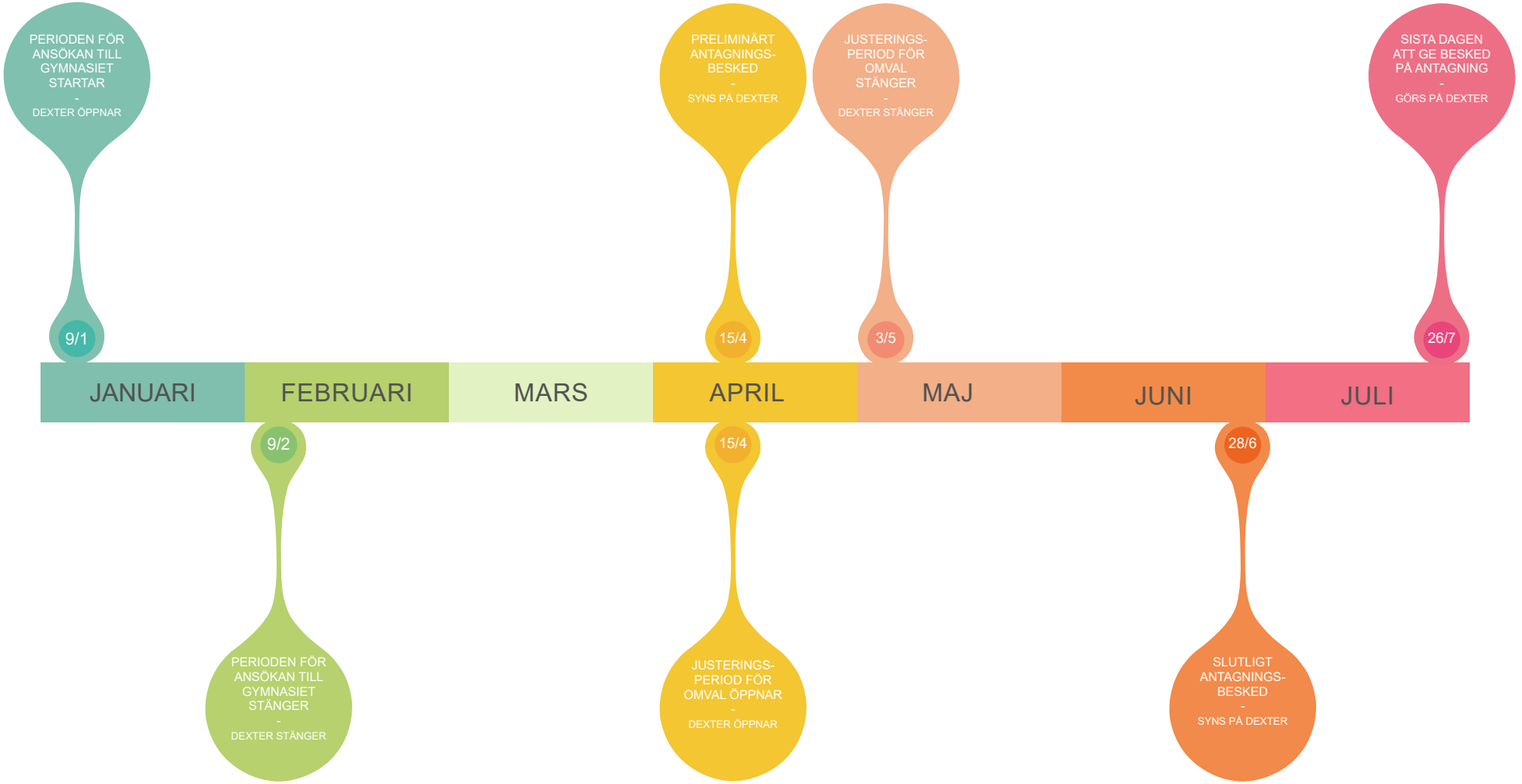ANSÖKNINGSPROCESSEN